

It's quality that counts



For two years now NHS healthcare providers have been asked to prepare Quality Accounts. A Quality Account is a report about the quality of services that we provide.

On a local level we identified four key priorities for 2010/2011. These have been defined in consultation with patients and members and other partner organisations and are:

- Reducing the number of deaths
- Reducing the number of patients who fall whilst in our hospital
- Increasing the number of 'Inpatient Survey' questions where you rate us in the top 20 per cent
- To reduce the number of pressure ulcers acquired in our hospital

We are currently thinking about our priorities for 2011/2012 and are broadly thinking about:

- Medicine Management (ie the way we dispense/ manage drugs)
- A&E re-configuration and recruitment of staff
- Reduction in re-admission rates
- Improved pathway for patients with Chronic Obstructive Pulmonary Disorder (COPD)
- Improved pathway for patients with Fractured Neck of Femur
- Improved pathway for patients at End of Life
- Improved pathway for patients suffering from Dementia
- Improved pathway for patients with Diabetes

We believe we can build healthier futures together so we would really value your feedback and involvement and would welcome your input to shape our future priorities.

Our Quality Accounts are published annually and made available to the public. The Accounts for 2010/2011 are available at NHS Choices and on our website at:

www.rotherhamhospital.nhs.uk/